



# **EMERGENCY REHABILITATION PROGRAM**

**Prisila Rivera, Housing Rehab Specialist**  
**Martin Cordova-Paredes, Housing & Community Development Assistant**

**November 6, 2025**

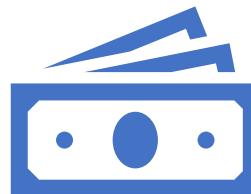


# Emergency Rehabilitation Program

The Emergency Rehabilitation Program provides federal assistance through a grant offered through Community Development Block Grant (CDBG) funding to address household repairs that affect the immediate livability of the home.



Emergency Based  
Assistance



\$20,000  
Maximum/year



Limited Repairs



# Eligibility Requirements

To be eligible, homeowners must meet certain criteria, including, but not limited to:

QUALIFYING EMERGENCY REPAIR

OWN AND LIVE IN HOME 12 MONTHS

CURRENT PROPERTY TAXES & UTILITIES

INCOME ELIGIBLE PER HUD GUIDELINES

# Income Limits

As of June 1<sup>st</sup> 2025, the below chart demonstrates the HUD maximum gross household income based on family size to be income-eligible:

Household Size:	Maximum Income:
1	<b>\$62,850</b>
2	<b>\$71,800</b>
3	<b>\$80,800</b>
4	<b>\$89,750</b>
5	<b>\$96,950</b>
6	<b>\$104,150</b>
7	<b>\$111,300</b>
8	<b>\$118,500</b>



# Eligible Repairs

Emergency Repairs are limited to those issues that affect the habitability of the home, including but not limited to:



AC/HEATER  
REPAIR/REPLACEMENT



ROOF  
REPAIR/REPLACEMENT



WATER HEATER  
REPLACEMENT



SEVERE ELECTRICAL  
ISSUE



SEVERE PLUMBING  
ISSUE



ACCOMMODATIONS TO  
ADDRESS  
ACCESSIBILITY



# Application Process

Homeowners can apply for the Emergency Program via the Emergency Rehabilitation webpage, by telephone, or by visiting the Community Services Office



Webpage

[mesaaz.gov/rehab](http://mesaaz.gov/rehab)



Phone

**(480) 644-3208**



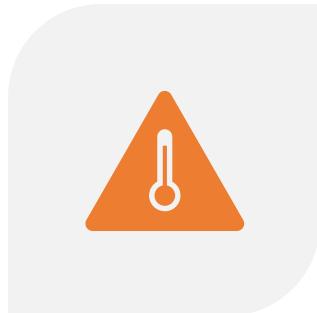
Office

**200 S Center St, Bldg. 1  
Mesa, AZ 85211**

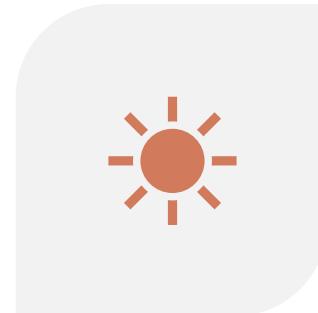


# Portable A/C Loaner Program

Emergency Rehabilitation Program collaborated with the City of Mesa A/C Loaner Program to provide temporary A/C units to applicants.



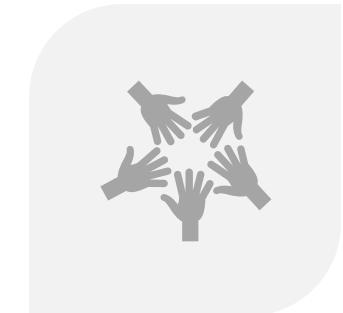
PORTABLE UNITS OFFERED  
TO MESA RESIDENTS



PROGRAM DURATION  
MAY - OCTOBER

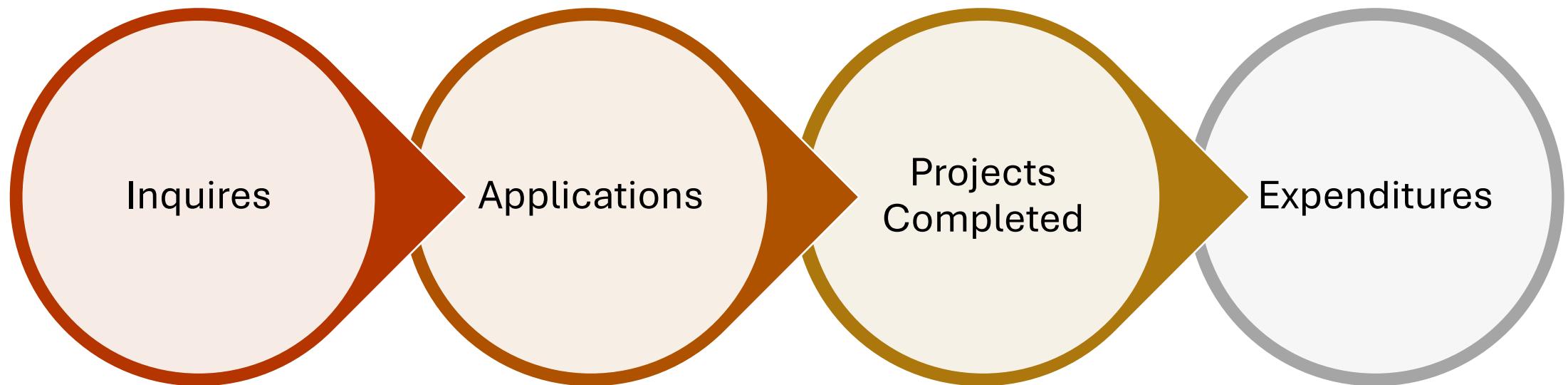


77 RESIDENTS  
REFERRED



ONGOING COLLABORATION  
WITH HEAT RELIEF TEAM

**For question about this program, please contact  
(480) 644-6454**



## Emergency Rehabilitation Program

The City of Mesa Community Services Department assists qualified Mesa homeowners in need of immediate home repairs. This program is offered in the form of a grant through the federal Community Development Block Grant Program and is designed to help make homes livable and safe.





**Connect With Us**

We are here to help, every step of the way

For additional information related to eligibility requirements for the program, please email us at [Neighsvs-rehab@mesaaz.gov](mailto:Neighsvs-rehab@mesaaz.gov), call 480-644-3208, or fill out an interest form at [www.mesaaz.gov/rehab](http://www.mesaaz.gov/rehab)



**MESAAZ.GOV/REHAB**



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COMMUNITY SERVICES

**EMERGENCY REHABILITATION PROGRAM**



## Eligibility Requirements:

To be eligible, homeowners must:

- Have lived in and owned your Mesa home for at least 12 months prior to applying
- Be current on property taxes and utility bills
- Have an emergency repair that meets program guidelines
- Meet federal income requirements

## Examples of Eligible Emergency Repairs:



AC/Heater Repair/Replacement



Roof Repair/Replacement



Severe Electrical Issues



Severe Plumbing Issues



Accessibility Accommodations





# Staff Contacts

**PROGRAM LINE (480) 644-3208**

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## **JUSTIN BOYD**

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## **PRISILA RIVERA**

Housing Rehab Specialist

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## **MARTIN CORDOVA**

Housing & Community Development Assistant

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# Questions?

